

# IFP Quick Contacts



Broker Services Unit (BSU)	Member Services
<a href="mailto:Brokers@BrightHealthPlan.com">Brokers@BrightHealthPlan.com</a> Phone: 888-325-1747 Hours: M-F 8:00am-6:00pm CST	Phone: 855-827-4448 Hours: M-F 8:00am-8:00pm Local Time

## Individual & Family Plan Team

Kari Klass	Vice President		980.721.1152	<a href="mailto:kklaas@brighthouseplan.com">kklaas@brighthouseplan.com</a>
Jeff Bontekoe	Regional Sales Director	North Carolina, South Carolina, Tennessee	704.604.4397	<a href="mailto:jbontekoe@brighthouseplan.com">jbontekoe@brighthouseplan.com</a>
Leigh Caldwell	Regional Sales Director	Florida	813.489.3887	<a href="mailto:lcaldwell@brighthouseplan.com">lcaldwell@brighthouseplan.com</a>
Chantal Rousseau	Regional Sales Director	Colorado, Nebraska, Oklahoma	720.936.1165	<a href="mailto:crousseau@brighthouseplan.com">crousseau@brighthouseplan.com</a>
Cardy Alexis	Broker Manager	Florida: Jacksonville, Palm Beach & Pensacola	239.333.7671	<a href="mailto:calexis@brighthouseplan.com">calexis@brighthouseplan.com</a>
Mike Berglund	Broker Manager	Florida: Orlando & Tampa	813.732.1656	<a href="mailto:mberglund@brighthouseplan.com">mberglund@brighthouseplan.com</a>
Lisa Gilliard	Broker Manager	Colorado	720.587.9158	<a href="mailto:lgilliard@brighthouseplan.com">lgilliard@brighthouseplan.com</a>
Courtney Jones	Broker Manager	South Carolina, Tennessee:	423.773.1866	<a href="mailto:cjones@brighthouseplan.com">cjones@brighthouseplan.com</a>
Jason McKito	Broker Manager	North Carolina	704.728.2975	<a href="mailto:jmckito@brighthouseplan.com">jmckito@brighthouseplan.com</a>
Jaizon Plaga	Broker Manager	Illinois	312.366.1423	<a href="mailto:jplaga@brighthouseplan.com">jplaga@brighthouseplan.com</a>
Steven Popowitz	Virtual Broker Manager	Colorado, Nebraska, Oklahoma	720.588.2721	<a href="mailto:spopowitz@brighthouseplan.com">spopowitz@brighthouseplan.com</a>
Terry Rulon	Broker Manager	Arizona	480.653.5063	<a href="mailto:trulon@brighthouseplan.com">trulon@brighthouseplan.com</a>
Mike Schwarz	Virtual Broker Manager	Florida	612.263.6926	<a href="mailto:mschwarz@brighthouseplan.com">mschwarz@brighthouseplan.com</a>
Maleydis Velazquez	Broker Manager	Florida: Broward & Miami	786.380.7698	<a href="mailto:mvelazquez@brighthouseplan.com">mvelazquez@brighthouseplan.com</a>
Sebastian Villadiego	Broker Manager	Florida: South Florida	786.554.7143	<a href="mailto:svilladiego@brighthouseplan.com">svilladiego@brighthouseplan.com</a>

## Broker Portal

Visit [BrightHealthBroker.com](http://BrightHealthBroker.com) for all of your needs including:

- Broker Events Calendar
- IFP and Medicare Enrollment Dashboards
- Commissions Management System
- Contracting and re-certification
- Customizable marketing materials
- Plan documents
- Online and print directories
- Training materials and videos
- and more